

Title: Research Associate (Level 1 or 2)

Location: Tucson, AZ, US, Chicago, IL, US, or Folkestone, UK – (office, remote or hybrid)

Function: COA

Classification: Full-time, Exempt

Responsibilities

This is an opportunity to work within a global health research consultancy focused on innovating in patient-centered outcomes research (clinical outcomes assessment; COA) studies to better understand the individual lived experience of a condition and treatment within the context of drug development and observational or clinical research.

The Research Associate will be part of a highly motivated, global, multi-disciplinary team that drives research across multiple therapeutic areas exploring COA measures that include patient-, clinician-, and observer-reported outcomes, and performance outcome measures, to understand the experience of symptoms, functioning and health-related quality of life impact of disease on patients. The Research Associate must demonstrate an ability to work effectively in a fast-paced, dynamic environment and to work both independently and as part of a wider team.

Typical activities of a Research Associate would include:

- Providing research support on a range of day-to-day project management activities
- Assisting in the preparation of study documents, such as protocols and discussion guides for qualitative research studies
- Conducting literature reviews and gap-analyses across multiple therapeutic indications
- Assisting with conducting qualitative research (e.g. interviews) and qualitative analysis (coding)
- Assisting in the preparation of study deliverables, such as written reports and slide decks

Required Skills/Experience:

- A minimum of a bachelor's degree in psychology, epidemiology, public health, outcomes research, health sciences or related areas.
- 1-3 years' experience in conducting or supporting research (which could include a Masters).
- Basic knowledge of observational research skills.
- Strong planning and organizational skills with the ability to work across multiple projects and manage competing demands.
- Critical thinking skills.
- Excellent oral, written, and interpersonal skills.
- Computer literacy and familiarity with Word, Excel, and PowerPoint.
- Ability to follow instructions for delegated project tasks and complete tasks correctly and on time.

- Demonstrated attention to detail.
- Ability to work independently and as part of a team.
- Ability to work well under pressure, treat others with respect and consideration and deliver on commitments.
- Ability to travel if required.

Preferred Skills/Experience:

- Familiarity with COA and research to support new drug development.
- Experience with conducting in-depth interviews and analyzing qualitative data.
- Experience with NVivo or similar qualitative analysis software.
- Familiarity with COA development and psychometric evaluation.